

DISABILITY AWARENESS

Aims

This course, designed for frontline staff, gives a broad perspective centred on equal access for disabled people, and addresses both legislative and best practice issues.

Objectives

By the end of this course, attendees will:

- ✔ Have gained an overview of the legislation relating to disability
- ✔ Appreciate the difference between the medical and social models of disability, and the implications on policy and practices
- ✔ Be able to define the term 'reasonable adjustments' and give examples in a local context
- ✔ Use appropriate language when addressing disabled people
- ✔ Follow guidelines issued by the DRC and Minister for Disabled People
- ✔ Work in a truly inclusive way, appreciating the needs of disabled people, and contributing to their positive experience in dealings with the organisation

Target audience

All frontline staff

Duration

Half or full day options