

DIVERSITY IN PRACTICE

Aims

This workshop is designed to assist attendees in dealing confidently with equality or diversity issues that might arise in the workplace, and is essentially a 'second step' for those wishing to contribute to a more inclusive environment.

Objectives

By the end of the workshop, delegates will:

- ✔ Understand and be able to give examples of the impact and importance of diversity (using case studies), separating fact from myth
- ✔ Be able to adopt a positive approach to real issues that might arise with customers and other staff
- ✔ Be able to suggest practical and compliant solutions for dealing with such issues
- ✔ Have been updated with the key points of recent legislation and local policies through led discussion

Target audience

Designated teams / team members

Duration

Half or full day options