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Discipline at Work

Course duration: I Day half day option REF: DGW

Who is it for?

Managers and supervisors who need to be aware of procedures and best practice

Overview

This course provides a hands-on approach to tackling performance issues within the workplace. Participants will gain the practical skills needed in how to handle disciplinary procedures with confidence.

Objectives

- Have an understanding of legislation and codes of practice in relation to discipline and dismissal
- When to conduct and structure a disciplinary interview
- Opening with employee representatives
- Ensuring fairness and consistency in disciplinary procedures
- Obtaining all the facts through effective listening and questioning techniques
- Understanding the importance of accurate and thorough record keeping
- Handling a dismissal
- Operation of the second of

All of our courses can be tailored to meet you organisations objectives: 0845 387 0269