

Diversity in Workplace Practice

Course duration: *Half day* **REF:** *DWPI2*

Who is it for?

All staff

Overview

This workshop is designed to assist attendees in dealing confidently with equality and diversity issues that might arise in the workplace, and is essentially a 'second step' for those wishing to contribute to a more inclusive environment.

Objectives

- ✔ Understand and be able to give examples of the impact and importance of diversity (using case studies), separating fact from myth
- ✔ Be able to adopt a positive approach to real issues that might arise with customers and other staff
- ✔ Understanding the key points of current legislation
- ✔ Be able to recognise and know what to do if they encounter inappropriate behaviour
- ✔ Understanding responsibilities in working towards an inclusive environment

All of our courses can be tailored to meet you organisations objectives:
0845 387 0269